

We also conclude that the technical and timing requirements established pursuant to Section 251(b)(3), and Section 271(c)(2)(B), should apply equally to payphones. We find that the burden on the LECs in requiring them to provide dialing parity for payphones, prior to all other phones, outweighs any competitive benefit that might result. In this respect, we note that independent payphone service providers' "smart payphones" can adequately create dialing parity within the payphone unit pending the implementation of true dialing parity.³⁰

PSPs subscribing to SWBT's SmartCoin service (for "dumb sets") will receive SWBT's operator services for all local and intraLATA calls dialed 0-, 0+ and 1+ until the implementation of true dialing parity for all calls from all phones. At that time, those PSPs (primarily SWBT payphone operations) will be able to negotiate with the site owner on selecting the operator service provider for intraLATA traffic. This is completely consistent with the First Report and Order and Order on Reconsideration.

APCC also claims that, in the case of SmartCoin service, non-emergency 0- calls should be sent to the OSP selected by the PSP. (As discussed above, "smart sets" can already route all calls to the OSP of choice.) The telephone company switch, however, cannot determine in advance whether the caller dialing 0- is making an

³⁰ First Report and Order at para. 292.

emergency call. Imagine the customer confusion and poor service which would result from such a requirement:

LEC Operator: "Operator, can I help you?"

Caller: "Yes, operator, I'm having trouble with my calling card."

LEC Operator: "I'm sorry, since your call is not an emergency, I can't help you with that service. Let me transfer you to the operator services company selected by the payphone owner."

The Commission rightfully left this matter to the states:

We decline, however, to reconsider our decision to allow states to require 0- calls to be initially routed to the incumbent LEC or other local service provider, provided that the state does not mandate that the LEC or local service provider ultimately carry non-emergency intraLATA calls initiated by dialing '0' only. As we stated in the Report and Order, and based upon the record before us, we do not find that such requirements are necessarily inconsistent with the statutory language that PSPs should be allowed to negotiate for the intraLATA carriers presubscribed to their payphones.³¹

APCC also claims that SWBT's CEI plan is defective because it does not discuss whether SWBT considers operator services part of SWBT's deregulated payphone operation or a separate service.³² This

³¹ Reconsideration Order at 243.

³² APCC at 22.

issue, obviously, is irrelevant in the Computer III context. For the record, however, SWBT's operator services are not part of SWBT's deregulated payphone service. The First Report and Order on Reconsideration did not include incumbent LEC operator service facilities as payphone assets, because these are necessary to support basic telephone services. Since SWBT does not use operator service facilities to provide payphone service, a detailed discussion of SWBT's operator services is not required or appropriate for the CEI plan.

APCC goes on to claim that, if SWBT operator services are not part of its payphone operations, then SWBT must demonstrate that it is not discriminating (in the provision of such services) between SWBT's payphone operations and other PSPs. Specifically, APCC asserts that, "if Southwestern Bell is offering a commission to its payphone operations for presubscribing its payphones to Southwestern Bell's operator service, then at a minimum, such commissions must also be available to independent PSPs on the same terms and conditions."³³ SWBT already offers a commission plan to IPPs for operator services, available through the Vendor Resource Center ("VRC"). SWBT will make the same commission arrangement

³³ Id. at 22-23.

available to its own deregulated payphone operations.

VI. MISCELLANEOUS ISSUES

Various commenters have raised certain miscellaneous issues in opposition to SWBT's CEI plan. Significantly, no commenter even has discussed whether SWBT's plan complies with the CEI plan requirements established by the Commission in Computer III. Indeed, no commenter discusses Computer III at all. This omission is telling, for it demonstrates not only that SWBT's CEI plan does in fact comport with the general plan requirements but also that SWBT's opponents are using the CEI plan process to raise a host of irrelevant issues all designed to delay SWBT's ability to collect compensation from IXCs on April 15, 1997. Absent specific objections based on Computer III requirements--and no such objections have been raised--the Commission must approve SWBT's plan. SWBT will nonetheless discuss these miscellaneous issues to demonstrate how misguided SWBT opponents are.

A. Availability of SmartCoin Service.

SWBT's Missouri tariff--attached as an example to SWBT's CEI plan--indicates that SWBT will provide SmartCoin service "where the

necessary facilities are available."³⁴ APCC worries that this language indicates that SWBT may not provide this service from some central offices where SWBT provides service to SWBT's payphone operations. According to APCC, "Southwestern Bell must be required to disclose in which areas coin line service is 'unavailable' and how many, if any, payphones it has currently installed in such areas."³⁵

This is much ado about nothing. Because SWBT's dumb payphones utilize SmartCoin functions, SWBT cannot have dumb payphones served by any central office which will not provide SmartCoin lines. This availability is expressly stated in SWBT's network disclosure filed January 15, 1997: "SmartCoin service will be available in any wire center where SWBT is the incumbent LEC."

B. Number Assignments.

APCC is also concerned that SWBT may somehow engage in the discriminatory assignment of numbers. According to APCC, assignment to payphones of line numbers in the 8000 to 9000 range provides a fraud prevention advantage, because such numbers alert

³⁴ Sec. 34, at 2.

³⁵ APCC at 12.

overseas operators to refrain from completing collect calls to such numbers.³⁶

In the past SWBT has assigned line numbers in the 8000 to 9000 range to payphone providers, both IPPs and SWBT's own payphone operations. Because of the drain on numbering resources, however, this is no longer the case. Today and in the future, SWBT will assign new payphone numbers randomly to both its own payphone operations and to IPPs. There will be no preferences or discrimination.

C. Screening Codes.

Both MCI and APCC demand that SWBT's CEI plan discuss how SWBT intends to transfer screening code digits, associated with payphone calls, to IXCs.³⁷ All payphone providers must transmit screening code digits to allow IXCs to track payphone calls for purposes of paying compensation.³⁸

SWBT would first point out that this is not a CEI plan issue. The transfer of screening digits does not fall under any of the CEI

³⁶ Id. at 18-19.

³⁷ MCI at 1-3; APCC at 19-21.

³⁸ Reconsideration Order at para.94.

plan parameters or other requirements enumerated in Computer III. This is nonetheless a significant issue, and SWBT will comment.

Basically, both APCC and MCI are trying to force the Commission, through the guise of CEI plan objections, to prohibit SWBT from providing originating line screening (OLS) information on COPT lines to IXC's by means of SWBT's Line Information Data Base (LIDB). The Commission, however, has already ruled that SWBT must provide OLS by means of either Flex-ANI or LIDB.³⁹ The Commission reaffirmed this position in an Order released December 20, 1996--two months after the First Report and Order in this docket--in which LECs were given additional time to implement OLS through LIDB.⁴⁰ SWBT, one of the LECs granted a waiver, has chosen to provide OLS by implementing the LIDB-based Originating Line Number Screening (OLNS) service. OLNS is a specific service, required to be unbundled by the Commission, which SWBT will offer through both state and federal tariffs to payphone providers, and SWBT's CEI

³⁹ Policies and Rules Concerning Operator Service Access and Pay Telephone Compensation, Third Report and Order, CC Docket No. 91-35, FCC 96-131 (released April 5, 1996).

⁴⁰ In the Matter of Policies and Rules Concerning Operator Service Access and Pay Telephone Compensation: Petitions Pertaining to Originating Line Screening Services; Memorandum Opinion and Order, CC Docket No. 91-35, DA 96-2169 (released December 20, 1996).

plan indicates this.

APCC and MCI, however, argue that transmission of screening information through a LIDB query for COPT lines constitutes impermissible discrimination if screening code digits for SmartCoin service are transferred by Automatic Numbering Identification information indicators (ANI II). Why this constitutes impermissible discrimination is a mystery.

According to APCC, use of LIDB to transmit screening information on COPT lines is unacceptable because "the data base information is frequently unreliable and imposes substantial delays and costs in collecting compensation."⁴¹ This is a bald assertion supported by nothing in the record. Since the LIDB information is extracted from the same service order that established or changed service for the payphone line, the accuracy of the database is, on the contrary, quite extraordinary. In fact, the implementation of OLNS will increase the overall quality of the database by requiring an exhaustive comparison and reconciliation of customer billing data with the LIDB record. Opportunities for error associated with the manual maintenance of switched-based tables will be eliminated with the new LIDB-based system. Moreover, as discussed above, the

⁴¹ APCC at 21.

Commission has already ruled that SWBT may provide OLS through LIDB.

According to MCI, "The Commission must require SWBT to amend its CEI plan to demonstrate how it will provide specific payphone coding digits to PSPs for all payphone service as part of ANI."⁴² MCI conveniently overlooks, however, the Commission's prior approval of the use of LIDB to provide OLS.

In sum, SWBT will provide to IXCs originating line screening service for all payphone calls. For all SmartCoin lines, including those used by SWBT, ANI "27" digits will be provided as ANI II. For all COPT lines, including those used by SWBT, ANI "07" digits will be provided as ANI II, and a screening code discretely identifying the line as a payphone will be provided to the IXC as part of the OLNS response from LIDB. There is no discrimination, and the Commission has already approved provision of screening information in this fashion.

⁴² MCI at 2.

D. PIC Selection.

Both AT&T and Oncor are concerned about PIC (Preferred Interexchange Carrier) selection for payphones. Oncor frets that, because SWBT will handle all PIC changes, it may give preference to the PIC selections of its payphone operations over the PIC selections of IPPs.⁴³ According to AT&T, "As SWBT becomes both a provider of interexchange services and the administrator of the PIC selection process, it is imperative that its CEI plan describe adequate and appropriate safeguards to ensure fairness in that process."⁴⁴

Once again, this is not germane to the issue of SWBT's compliance with applicable CEI plan requirements. Any carrier which feels that SWBT is not properly handling the PIC administration process may always file a formal complaint with the Commission. In SWBT's case, however, that will not be necessary. SWBT will handle PIC verification and changes for SWBT payphones in the same manner as PIC verification and changes for IPPs. SWBT payphone operations will submit PIC changes in the same fashion as all IPPs. SWBT payphone operations will have no advantages in the

⁴³ Oncor at 5.

⁴⁴ AT&T at 4.

submission of PIC changes. All payphone PIC changes from all providers will be processed by SWBT in the same fashion. No preference will be given to any payphone provider.

E. Subscriber-Selected Call Rating.

APCC is incorrect in claiming that SWBT must permit IPPs to set the initial time period, the over-time periods, and all rates corresponding to these periods for local calls.⁴⁵ APCC refers to Ameritech's coin zone rating scheme, which is similar to measured local rates, and asserts that the Commission should require SWBT to implement a similar plan. Local rates, however, are a state matter. No state in which SWBT provides payphone services has either permitted or required local measured coin service.

APCC "commends" SWBT for providing any PSP (COPT or SmartCoin) the ability to set its own rates for intraLATA toll calls. SWBT appreciates the sentiment. SWBT will also allow PSPs to set their own rates for sent-paid Directory Assistance (DA) in compliance with the Commission's requirement that states must allow PSPs to charge end-users a market-based rate for DA calls. SWBT has also recently amended its state tariffs to allow PSPs who subscribe to

⁴⁵ APCC at 12.

SmartCoin to set their own rates for Directory Assistance Call Completion and Operator Assistance charges on sent-paid calls. These amendments are reflected in the amended illustrative Missouri tariff attached to this Reply.⁴⁶

The issue of measured local coin service, however, is simply not before the Commission in a review of SWBT's CEI plan.

F. Service Ordering, Installation and Maintenance.

The APCC is concerned that, as part of installation services, SWBT's CEI plan should state SWBT's practice when "a location provider changes a Southwestern Bell payphone division payphone to an IPP payphone, or when an IPP provider payphone becomes a Southwestern Bell payphone division payphone."⁴⁷ The APCC is concerned that service orders be treated equally. SWBT will treat service orders from IPPs and from SWBT payphone operations in the same fashion. No preference will be given to orders from any specific providers. Indeed, SWBT will process orders from its payphone operations in the same manner as it processes IPP orders. There will be no preference, no discrimination.

⁴⁶ See paras. 34.1.6B, 34.1.6C, and 34.1.6F.

⁴⁷ Id. at 16.

Similarly, SWBT will not notify its payphone operations when a new service order is placed for an IPP payphone, nor will SWBT's payphone operations have any method of ascertaining this information.⁴⁸ Likewise, SWBT payphone personnel will not have access to the CPNI of IPP customers.⁴⁹

VII. CONCLUSION

Ernest Hemingway was once asked to comment on the quality of F. Scott Fitzgerald's prose. Hemingway is reported to have smiled and replied, "He's ugly." When told that his comment was irrelevant, Hemingway said, "He's still ugly."

Scott Fitzgerald was not ugly, but even if he had been, that would have had no bearing whatever on the quality of his writing. Similarly, the name-calling of the opponents of SWBT's CEI plan has no relevance whatever to the appropriateness of that plan. How SWBT intends to apply taxes on telephone bills⁵⁰ or the length of call setup times⁵¹ are simply irrelevant to determining whether SWBT's plan meets the Commission's Computer III CEI requirements.

⁴⁸ Id. at 17.

⁴⁹ Id. at 24.

⁵⁰ Id. at 27.

⁵¹ Id.

The game is actually given away by Telco Communications Group (TCG), the Comments of which merely recite the categories contained in a CEI plan and then allege that SWBT's plan is "too vague."⁵² One wonders if SWBT's plan was even read.

What TCG is really interested in, and what occupies the bulk of its brief, is a reargument of the issue of IXC compensation to PSPs. TCG believes it unfair to require IXCs to compensate PSPs for dial-around traffic, and goes to some length to convince the Commission of this unfairness. The only problem is that this issue was decided by the Commission in the First Report and Order and Order on Reconsideration. The only issue for consideration in the present proceeding is whether SWBT's CEI plan complies with the requirements of Computer III.

SWBT will treat its payphone operations as it treats all other payphone providers. SWBT payphone operations will place service orders in the same fashion as all other payphone providers, will purchase service from the same tariffs at the same rates, and will not receive any subsidies of any nature. SWBT's CEI plan, in fact, contains a section discussing how SWBT intends to remove all subsidies. Significantly, no one complained about SWBT's methods

⁵² TCG at 1-3.


of subsidy removal.

SWBT's plan complies with the standards under which the Commission reviews all CEI plans. The Commission must approve SWBT's plan so that SWBT's payphone operations may begin collecting compensation from IXC's on April 15, 1997--the day all subsidies are removed.

Respectfully submitted,

SOUTHWESTERN BELL TELEPHONE COMPANY

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No supplement to this tariff will be issued except for the purpose of canceling this tariff

General Exchange Tariff
Section 34

5th Revised Sheet
Replacing 4th Revised Sheet

CUSTOMER-OWNED PAY TELEPHONE SERVICE

PENDING

34.1 GENERAL

34.1.1 Customer-Owned Pay Telephone Service is intended to use with customer-provided pay telephones and public facsimile devices. Customer-Owned Pay Telephone Service includes coin, coinless, cordless, card reader or a combination of a coin card reader instrument.

Customer-Owned Pay Telephone Service is furnished to customers opting to provide a means for the general public, transients and/or collective groups to place local and/or toll calls. Normally, locations for Customer-Owned Pay Telephone Service include, but are not limited to, restaurants, convenience stores, hospitals, educational institutions, truck stops, etc.

At the request of the customer, one extension, without the characteristics as set forth in paragraph 34.1.1, preceding, may be connected to the Customer-Owned Pay Telephone Access Line. All attachments of Customer-Owned Pay Telephones to the network must be made pursuant to the rules and regulations set forth in this tariff.(2)

34.1.2 Customer-Owned Pay Telephone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises and the network interface. These facilities are Telephone Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. 1-900 call restriction is provided at no additional charge.(3)

(AT)
(AF)

34.1.3 Selective Class of Call Screening will be provided where such facilities are available at the customer's option.(4) Selective Class of Call Screening treatment restricts outgoing operator-handled calls placed over the Telephone Company's network, as described in paragraph 34.4.2.A. The Telephone Company will not be responsible for screening those calls placed over the network of any carrier other than the Telephone Company or placed through non-local exchange telephone company operators.(2)

(CT)
(CT)

The specific Selective Class of Call Screening type is chosen by the customer from those shown in paragraph 34.4.2.A. No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of this Selective Class of Call Screening treatment will be permitted.

(AT)
(AT)

34.1.4 **Billed Number Screening** will be provided at the customer's option at no additional charge. **Billed Number Screening** restricts collect calls and bill to third number calls placed over the Telephone Company's network from being billed to the customer owned pay telephone account.

(CT)
(CT)

(1) For purposes of this tariff, the term "customer" is defined as the party who is responsible for payment of the Customer-Owned Pay Telephone Access line.

(2) Not applicable to the public facsimile device

(AT) (3) 1-900 call restriction restricts calls to these pay-per-call information services to only those calls which are alternately billed.

(AT) (4) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

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By KAREN E. JENNINGS, President-Missouri
Southwestern Bell Telephone Company

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General Exchange Tariff
Section 34
6th Revised Sheet 2

Replacing 5th Revised Sheet 2

CUSTOMER-OWNED PAY TELEPHONE SERVICE

PENDING

34.1 GENERAL - (Continued)

- (AT) 34.1.5 Answer Supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment. These signals originate from the called party's serving central office (terminating office) to a line interface at the calling party's serving central office (originating office). This provides the signaling necessary to allow billing to begin. This feature is not compatible with the Call Waiting, Speed Calling, and Three-Way Calling features when provided with Selective Class of Call Screening. Answer Supervision is an optional service.(1) This feature is available where appropriate Telephone Company facilities exist.

- 34.1.6 SmartCoinsm service is offered, at the customer's option, where the necessary facilities are available. SmartCoin access lines may be provided as either two-way or one-way originating only access lines. This service includes Telephone Company provisioning of operator services, outside facilities, and central office capabilities.

As an option, the customer may request Customer Billing Reports which will provide additional information regarding sent paid calls originating from the SmartCoin access line. This report will include details of all Telephone Company handled sent paid calls with the exception of local calls which do not require the assistance of an operator. This Customer Billing Report is provided subject to the rules specified in Section 13 of this tariff at rates applicable to toll reports as specified in paragraph 13.23.3.

A telephone number change may be required when an existing Customer-Owned Pay Telephone access line is converted to a SmartCoin access line.

When subscribing to SmartCoin, the customer is responsible for arranging for proper handling of interLATA coin calls by their chosen interexchange carrier on their interexchange carrier's agent.

The Telephone Company will not be liable for shortages of coins collected and deposited at the customer's equipment.

Calls placed from Customer Owned Pay Telephone Service access lines equipped with the SmartCoin feature will be rated as follows:

- A. Sent paid local calls which do not require the assistance of an operator will be rated by the customer's pay telephone set. The Telephone Company network will receive a signal from the pay telephone set indicating that the local rate has been satisfied.
- B. Operator handled sent paid local calls will be rated to the end user at the price established by the customer.

- (1) Answer Supervision equivalent functionality is included at no additional charge with SmartCoin service.

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Southwestern Bell Telephone Company

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General Exchange Tariff
Section 34
Original Sheet 2.01

CUSTOMER-OWNED PAY TELEPHONE SERVICE

PENDING

34.1 GENERAL - (Continued)

(AT)

- C. Sent paid local calls completed through the use of Directory Assistance Call Completion will be rated to the end user at the price established by the customer. The customer Owned Pay Telephone Service customer will be billed the Directory Assistance Call Completion charge as specified in Section 6 of this tariff.
- D. Telephone Company handled non-sent paid local calls will be rated to the end user and billed at \$.25 plus the appropriate Telephone Company operator service charge as specified in the Local Exchange tariff or the applicable Directory Assistance Call Completion charge as specified in Section 6 of this tariff as appropriate. No charges will be billed to the Customer Owned Pay Telephone Service customer for these types of calls.
- E. Sent paid intraLATA long distance calls will be rated to the end user at the price established by the customer. The Customer Owned Pay Telephone Service customer will be billed the rates specified in the Long Distance Telecommunications Service tariff.
- F. Sent paid intraLATA long distance calls completed through the use of Directory Assistance Call Completion will be rated to the end user at the price established by the customer. The Customer Owned Pay Telephone Service customer will be billed the rates specified in the Long Distance Message Telecommunications Service tariff plus the appropriate Directory Assistance Call Completion charge as specified in Section 6 of this tariff.
- G. Telephone Company handled non-sent paid intraLATA long distance calls will be rated to the end user and billed at the rates specified in the Long Distance Message Telecommunications Service tariff plus the appropriate Telephone Company operator service charge. No Charges will be billed to the Customer Owned Pay Telephone service customer for these types of calls.

Services included with SmartCoin access lines are:

- A. **Dial tone First (DTF)** - DTF enables customers to dial certain calls without requiring coin deposits, e.g. 911 Emergency Services.
- B. **Originating Line Screening** - A two digit code passed by the local switching system with the **Automatic Number Identification (ANI)** at the beginning of a call that identifies the originating line as a pay telephone.(1)

(AT)

(AT) (1) This feature is available where appropriate Telephone Company facilities exist.

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Southwestern Bell Telephone Company

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General Exchange Tariff

Section 34

Original Sheet 2 of 2

CUSTOMER-OWNED PAY TELEPHONE SERVICE

PENDING

34.1 GENERAL (Continued)

- (AT) 34.1.1 Coin Supervision - Coin Collect and Coin Return is used to control the disposition of the coins held in the customer provided equipment. Coin collect is used when a call has been completed and coin return is used if no answer or busy condition is encountered.
- D Coin Administration - Telephone Company operators will attempt to release stuck coins at the request of an end user. When coins cannot be released, the end user will be referred to the Customer-Owned Pay Telephone Service customer as indicated on the telephone instrument instruction card.
- E Answer Supervision - Line Side Answer Supervision functionality as provided by Answer Supervision is provided through the customer's serving central office.
- F Operator Service - The Telephone Company's operator system will handle all local and intralATA calls dialed in this manner. For all LATA long distance calls dialed using a carrier access code will be routed to the designated carrier. The Telephone Company does not provide Coin Supervision on calls dialed in this manner.
- G Sent Paid Quotation - Telephone Company operator or the Automated Coin Telephone Service quotes a charge to the end user for the deposit of coins when the end user is originating a coin deposit call which is not alternately billed.
- H Automatic Rate Table - Updated Rates for local and intralATA sent paid calls will be established by the SmartCoin feature. SmartCoin will automatically reflect rate changes, and the network will determine if the rate has been satisfied.
- I Automatic NPA-XXX Update - New area codes and central office prefixes will automatically be added to SmartCoin via Bellcore updates. This list will properly identify local versus long distance terminating line designation.
- (AT)
- (MT)(FC) 34.1.7 In the case of one-way Customer-Owned Pay Telephone Service, intercept treatment will be provided.
- (FC) 34.1.8 Customer-Owned Pay Telephones and public facsimile devices must be connected to a Customer-Owned Pay Telephone Access Line, at rates specified in Paragraph 34.4.1. A maximum of one Customer-Owned Pay Telephone or public facsimile device may be connected to a Customer-Owned Pay Telephone Access Line.
- (FC) 34.1.9 Section 17 of this tariff, "Rules and Regulations Applying to all Customer Contracts," is applicable to the provision of Customer-Owned Pay Telephone Service.
- (FC) 34.1.10 Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers. Upon customer request, the telephone number will be omitted from the director and directory assistance records at no additional charge.
- (AT)
- (MT)(AT)

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St. Louis, Missouri

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General Exchange Tariff
Section 34

6th Revised Sheet 3
Replacing 5th Revised Sheet 3

CUSTOMER-OWNED PAY TELEPHONE SERVICE

PENDING

34.1 GENERAL - (Continued)

- (MT)(FC) 34.1.11 For Customer-Owned Pay Telephone Service, a network interface will be installed at a location determined by the Telephone Company which is accessible to the customer. The normal location would be in close proximity to the protector or equivalent.(1)

(MT) The network interface is the point of connection with the telecommunications network and is the termination of the Customer-Owned Pay Telephone Exchange Access Line. It is a Telephone Company-provided jack or its equivalent.(1)

34.2 RESPONSIBILITY OF THE CUSTOMER

- 34.2.1 The customer shall be responsible for the installation, operation and maintenance of the customer-provided pay telephone or public facsimile device used in connection with this service.

- 34.2.2 The customer shall be responsible for the payment of a Customer-Owned Equipment Trouble Isolation Charge as provided in Section 16 of this tariff for visits by a Telephone Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided pay telephone or public facsimile device, even if the service difficulty is reported by persons other than the customer.

(RT)

:

(RT)

- (FC) 34.2.3 The customer shall sign a service indemnification agreement.

- (FC) 34.2.4 Customers who elect not to subscribe to Billed Number Screening, as described in paragraph 34.1.4 preceding, will be fully responsible for all collect calls and third number billed calls which are billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all such collect calls and third number billed calls.

(1) Not applicable to the public facsimile devise.

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Southwestern Bell Telephone Company

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General Exchange Tariff
Section 34
1st Revised Sheet 3.01
Replacing Original Sheet 3.01

CUSTOMER-OWNED PAY TELEPHONE SERVICE

PENDING

34.2 RESPONSIBILITY OF THE CUSTOMER - (Continued)

- (MT)(FC) 34.2.5 Customers who elect not to subscribe to Selective Class of Call Screening, as described in paragraph 34.1.3 preceding, will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.(3)
- (AT)
- (FC) 34.2.6 Customer-provided pay telephones and public facsimile devices must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC-registered coupler and have the following operational characteristics:
- (AT) A. Must be able to access the Telephone Company-provided operator at no charge and without using a coin.(1)(2)
- (AT) B. Must be able to access 911 Emergency Service, where available, at no charge and without using a coin.(1)(2)
- C. Must be able to access Directory Assistance.(1)
- D. Must be able to complete local and toll calls
- E. Must provide, attached to the set, instructions on operating, refunds and complaints, one-way calling if so equipped, long distance access instructions, and, if applicable, that the customer-provided pay set is not a Southwestern Bell Telephone Company Public Telephone. Said instructions shall also show the telephone number of the pay telephone and/or the public facsimile device and include a local or toll free number to allow the public to directly contact the customer/owner.
- (MT)

- (1) Not applicable to the public facsimile device.
- (AT) (2) This functionality does not need to be provided by the telephone instrument when the customer subscribes to SmartCoin access lines as described in Paragraph 34.1.6.
- (AT) (3) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

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General Exchange Tariff
Section 34
5th Revised Sheet 4
Replacing 4th Revised Sheet 4

CUSTOMER-OWNED PAY TELEPHONE SERVICE

34.2 RESPONSIBILITY OF THE CUSTOMER - (Continued)

(FC) 34.2.6 - (Continued)

PENDING

- F. Must provide and attach to the set, a notice that detailed toll billing records showing date and time of all calls, together with the called numbers, will be provided by Southwestern Bell Telephone Company to the Customer-Owned Pay Telephone Service customer, who shall be identified by name in said notice. (1)(2)

The Customer-Owned Pay Telephone Service customer shall indemnify and hold Southwestern Bell Telephone Company harmless from any and all loss, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed toll billing records to the Customer-Owned Pay Telephone Service customer by Southwestern Bell Telephone Company, including but not limited to, any disclosure of said detailed toll billing records by the customer.

- G. Must comply with all applicable federal, state and local laws and regulation concerning the use of this type of telephone by disabled and/or hearing impaired persons.(1)

(FC) 34.2.7 The customer must comply with the Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones. The customer must also comply with the requirement that the charge for all local calls may not exceed 25 cents, as specified in the Public Service Commission Report and Order in Case No. TC-84-233 issued on September 23, 1985.(1)

(AT) 34.2.8 Customer Owned Pay Telephone Service customers subscribing to SmartCoin services as described in Paragraph 34.1.6 will furnish Rate Information in a mutually agreed upon format or media by a date set by the Telephone Company, in advance of the date when the Operator Services are to be undertaken. Customer will inform the Telephone Company, in writing, of any change to be made to such Rate Information according to a mutually agreed upon schedule. Customer is solely responsible for ensuring that Rate Information furnished to Southwestern Bell Telephone Company complies with all state and federal rules. Customer will indemnify and hold Southwestern Bell Telephone Company harmless from any and all claims resulting from Southwestern Bell Telephone Company's quotation of this Rate Information to end users of the customer's pay telephone set.

34.2.9 Customer-provided pay telephones and public facsimile devices are provided only for the use of customers and authorized users.

34.3 VIOLATIONS OF REGULATIONS

34.3.1 Where any customer-provided pay telephone or public facsimile device is found to be in violation of this tariff, the Telephone Company will notify the customer in writing of the violation.

(1) Not applicable to the public facsimile device.

(2) This includes only toll calls billed by Southwestern Bell Telephone Company.

Issued: JAN 15 1997

Effective: APR 15 1997

By KAREN E. JENNINGS, President-Missouri
Southwestern Bell Telephone Company

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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Replacing 8th Revised Sheet 5

CUSTOMER-OWNED PAY TELEPHONE SERVICE

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34.3 VIOLATIONS OF REGULATIONS - (Continued)

(MT) 34.3.2 The customer shall discontinue use of the customer-provided pay telephone or public facsimile device, or correct the violation and notify the Telephone Company in writing within five (5) days after receipt of such notice that the violation has been corrected.

(MT) 34.3.3 Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until the customer complies with the provisions of this tariff.

34.4 RATES AND CHARGES

34.4.1 Exchange Access Line

<u>Description</u>		<u>USOC</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
A.	Cust.-Owned Pay 2-way	(F26,12J,12K,	\$30.70	-----
	Cust.-Owned Pay 1-way	(F16,11J,11K, 1PQ)	30.70	-----
(AT)	B. SmartCoin 2-way	(11Z)	12.00(4)(NR)	\$10.00(5)(NR)
(AT)	SmartCoin 1-way	(1GZ)	12.00(4)(NR)	\$10.00(5)(NR)

(AT) 34.4.2 Other Services

(FC)	A. Selective Class of Call Screening. (1)(3)			
(AT)	- COPT Basic, per line	(UGH)	-----	\$20.50
	- Collect Only-Inmate, per line	(PSEST)	-----	17.50
	- Coinless Only, per line (3)	(UHG03)	-----	16.00
(FC)	B. Billed Number Screening	(TBE)	-----	-----
(AT)	C. Answer Supervision Line Side, per line	(USW1X)	\$ 5.00(5)(NR)	\$ 7.00(NR)

(1) Not applicable to the public facsimile device.

(2) Permits only collect, third number and credit card

(AT) (3) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

(4) This rate applies in addition to the rate specified in 34.4.1 A.

(AT) (5) Answer Supervision equivalent functionality is included at no additional charge with SmartCoin service.

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CUSTOMER-OWNED PAY TELEPHONE SERVICE

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34.3 VIOLATIONS OF REGULATIONS - (Continued)

(MT)(FC) 34.4.3 Service Charges

Service and Equipment Charges as specified in the Local Exchange Tariff, apply in addition to other charges for Customer-Owned Pay Telephone Service. Service charges, as specified in Section 19 of this Tariff, apply in addition to other charges specified for Customer-Owned Pay Telephone Service.

(FC) 34.4.4 Charges are specified in the appropriate section of this Tariff for the services listed below, when
(CT) desired, are applicable to Customer-Owned Pay Telephone.(1)

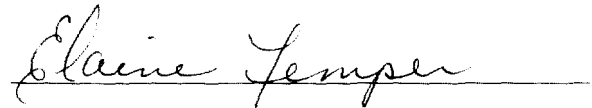
- Three-Way Calling
- Call Forwarding
- Simultaneous Call Forwarding
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Busy Line Don't Answer

(FC) 34.4.5 Rates and Charges applicable to Customer-Owned Pay Telephone Service installation will be as
(AT) specified in the Local Exchange Tariff. This charge will also apply when, upon customer
(AT) request, an existing Customer-Owned Pay Telephone Service access line incurs subsequent
(AT) activity to change to or from a SmartCoin access line

(FC)(MT)(CT) 34.4.6 Directory Assistance Service is provided as specified in Section 6 of this Tariff.

Certificate of Service

I, Elaine Temper, hereby certify that the reply of Southwestern Bell Telephone Company on Docket No. 96-128 has been served this 24th day of February, 1997 to the Parties of Record.

A handwritten signature in cursive script, reading "Elaine Temper", is written over a horizontal line.

Elaine Temper

February 24, 1997